

Beaumont Health System Strengthens Security Posture with Security Awareness Training from Security Mentor

Proactive Healthcare System Protects Patient Data with Engaging, Effective Cyber Training for Employees

THE CHALLENGE

In a hospital environment, organizations have full-time employees, part-time employees and contractors that need to be trained with the latest security best practices. Additionally, Beaumont Health System has three different campuses that were using out-of-date PowerPoint presentations to teach employees about security.

“We were teaching our employees about security training through long, stale PowerPoint presentations that were not in coordination between our three affiliated systems,” said Scott Larsen, Manager - Security Operations, Beaumont Health System. “There was nothing easy and actionable from these presentations and they never showed our employees how to be aware and take immediate action from cyberattacks.”

Larsen emphasized that their employees play an important role in securing Beaumont Health System’s most sensitive information and they required a security awareness training program that was easy to implement, use and update on an ongoing basis. This program needed to focus on how their employees could better protect all of their sensitive data, including patient records, accounts payable and receivable and clinical information to comply with HIPAA and PCI Compliance regulations.

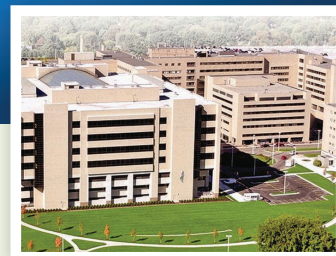
“We believe that every one of our employees can have a major impact in combatting potential cyber-attacks on our organization. However, in order for our employees to really change their behaviors, we needed to find the industry’s most effective security awareness training and education program which would help make security awareness education part of our corporate culture. We needed to find a comprehensive, collaborative, ongoing program that was engaging, fun and always current,” said Larsen.

THE SOLUTION

In July of 2014, Beaumont Health System selected Security Mentor as its security awareness training and education program provider of choice.

“The hospital and healthcare environment is much more intricate and complex than other industries. Everyone with a user account needed to be trained and Security Mentor is, by far, the best security education program I’ve seen due to its comprehensive, interactive and educational cyber security lessons. In just ten minutes each month, Security Mentor provides our executive team with an assurance that security is top-of-mind with our employees. I would certainly recommend their training to any security officer who wants a simple, painless security awareness training program that delivers the results needed to protect your organization’s most sensitive data,” Larsen noted.

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Beaumont Health System

CUSTOMER PROFILE

With eight hospitals, 168 health centers, nearly 5,000 physicians and more than 35,000 employees, Beaumont Health System is Michigan’s largest health care system. The organization contributes to the health and well-being of residents throughout southeast Michigan and beyond.

BENEFITS

- Reduces Beaumont Health System’s security risk across the board
- Addresses cybersecurity awareness in an innovative, visual and interactive way
- Easy to implement throughout of the massive and diverse Beaumont Health System network

THE SOLUTION CONTINUED

After successfully piloting Security Mentor's program with approximately 11,000 employees, Beaumont Health System has now rolled out lessons to nearly 35,000 employees and contractors at all locations. Today, Security Mentor's training is a vital part of Beaumont Health System's security risk management program. "Thanks to Security Mentor, our employees have quickly become our greatest asset when it comes to proactive security," said Larsen.

"Since instituting the training program, we have seen and felt a major shift in corporate culture around security," he said. "In the coming year, we will certainly be adding new lessons. At present, we are featuring one new lesson every quarter and we are planning to increase the frequency next year."

BENEFITS

Security Mentor's awareness training has been extremely well-received across the board at Beaumont Health System and is helping employees understand the risks of phishing and other potential cyberattacks in brief lessons that fit employees' limited time availability.

Reduced Risk

According to Larsen, Security Mentor has lowered Beaumont Health System's risk across the board.

"Thanks to Security Mentor, our employees have become the best detection system that we have," he said. "Our employees now have a good understanding of how to make the right decisions on their workstations and on their smart phones for work-related items. This has given our employees complete confidence to bring any possible security concern to the executive team."

Strengthened Security Posture

Security Mentor's insightful, engaging and interactive lessons promote learning, helping the organization's employees become more knowledgeable when it comes to potential security threats.

"Before, our employees were unsure of potential security threats, such as phishing or spam emails. Now, that burden has been lifted. Our employees are eager to take Security Mentor's easily digestible training lessons to better protect themselves and the organization," Larsen said.

Zealous Employees

Unlike previous training exercises, Beaumont Health System is receiving positive feedback on Security Mentor's security awareness training program.

"Security Mentor's security awareness training program is different than anything I've ever used before and our employees are taking notice," said Larsen. "With the fast-paced nature of the healthcare industry, our people required lessons that were short, focused, interactive and painless. Security Mentor has delivered this in a way that has been very easy to implement and easy to use."

To learn more about how Security Mentor's security awareness training can help your business, contact 831.656.0133 or sales@securitymentor.com, or visit www.securitymentor.com

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Scott Larsen,
Manager of Security Operations,
Beaumont Health System

ABOUT SECURITY MENTOR

Security Mentor is a visionary and global leader in the security awareness training and education industry that enables organizations to reduce risk by creating cyber-savvy employees. The Security Mentor Training Platform provides a single portal for integrated security services including training, phishing simulation, policy management, lesson quizzes, pre/post training assessments, and gamification. Our flagship product is our Security Awareness Training. Brief, interactive, highly engaging lessons teach critical security skills in an easy-to-understand, memorable, and fun format that drives real behavior change. Our PhishDefense phishing simulation service provides continual awareness training enabling organizations to safely phish their own staff, directing vulnerable employees to real-time, targeted training sessions. Incorporated in 2008, Security Mentor's innovative products and services are used by enterprises worldwide, the military, government, nonprofit and educational organizations.



20 Ryan Ranch Rd., Suite 100, Monterey, CA 93940 | 831.656.0133 | www.securitymentor.com

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